



BRUHATH BENGALURU MAHANAGARA PALIKE

SPECIAL COMMISSIONER (HEALTH & ANIMAL HUSBANDRY) N.R. SQUARE, BENGALURU-560002.

NO.:JD(AH)/PR- 304 /2025-26

Date: 12-08-2025

Replies to queries

Subject:-	Queries regarding the Tender for the supply of Active Cool Vaccine Carriers to Eight Zones of BBMP for the year 2025-26, Tender Reference number: BBMP/2025-26/IND0154
Reference:-	Letter from M/s.Zedblox Logitech Pvt. Ltd dated: Aug 08 2025

Sl.No	Queries	Clarification
1	Our product is guaranteed and validated for cooling of-10 C to +25 C.-20 C is typically not required for common use cases. Even though most market available products claim-20 C, they are not validated to reach -20 C in Indian conditions. If your needs are met, request you to please consider changing range requirement as -10 C to +20 C.	Considered PI refer addendum
2	Our standard product does not come with an internal light. Is the internal light required? If it is not a priority, please change it to "Optional".	Not considered
3	Regarding Service requirements, please clarify working days, not calendar days. Also, please clarify expectations for non-warranty repairs such as accidental damage which are typically not covered under warranty.	2 working days
4	There is some confusion in the document regarding who is expected to conduct 3rd party inspection and when. Please clarify whether it will be conducted by Supplier or Purchaser.	Third party inspection will be conducted as per KTPP act.
5	We generally provide 2 (two) preventive service visits excluding unplanned service visits. Six visits as specified in document would be cumbersome for the Supplier as well as Purchaser as the devices need to be made available for service. We believe two visits should be sufficient.	Not considered
6	ZedBlox being from outside of Karnataka, we request to please provide some guidance on Installation sites for planning our bid.	Supply should be made to Office of Assistant Directors(AH), 8 zones of Bruhath Bengaluru Mahanagara Palike.
7	ZedBlox is the OEM for ActiPod. Being a startup, we cannot keep a lot of stock and need to procure components from various countries. We pride ourselves with extensive quality checks. We request delivery time to be 60 days from date of Supply Order instead of 30 days as mentioned.	Not considered

**SPECIAL COMMISSIONER
BRUHATH BENGALURU MAHANAGARA PALIKE**



BRUHATH BENGALURU MAHANAGARA PALIKE
JOINT DIRECTOR (ANIMAL HUSBANDRY) N.R. SQUARE, BENGALURU-560002.

Email: jointdirector01@gmail.com

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CORRIGENDUM / ADDENDUM

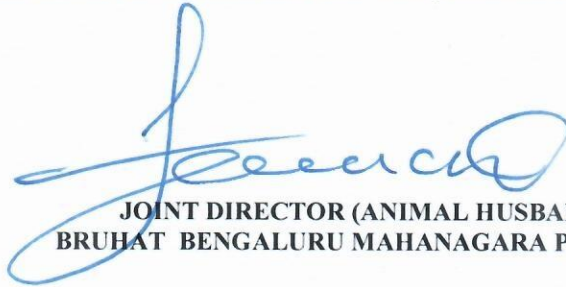
**TENDER NAME: Tender for the supply of Active Cool Vaccine Carriers to Eight Zones of BBMP
for the year 2025-26**

Tender Reference number: BBMP/2025-26/IND0154

1. Changes in Tender Terms and Conditions

Sl. No	Page No. Tender Clause No.	Existing clauses	Changed clauses (Shall be read as)
1	Page No.30 Section VI Technical specification	Temperature Range: +20°C to -20°C	Temperature Range: +20°C to -10°C

All other terms and conditions remain same as mentioned in the published tender document.



JOINT DIRECTOR (ANIMAL HUSBANDRY)
BRUHAT BENGALURU MAHANAGARA PALIKE